

# OPERATIONAL EFFECTIVENESS

## Overview

Operational Effectiveness Technical Certificate

Program Code: 40-196-CR

Examine operational and risk management, employee development and continuous improvement, and explore how these elements can work together to improve operational performance. This certificate is designed for front and mid-level leaders looking to effectively optimize their organization's use of resources and create better products and services.

The minimum required course grades and program grade point average (GPA) for students under this catalog are:

Core Courses = C  
Program GPA = 2.0

## Required Courses

Code	Title	Credits
Core Courses		
182-163	Supply Chain Operations	3
196-136	Risk Management	3
196-165	Employee Train and Develop	3
623-170	Intro to Continuous Improvment	3
Approved Substitutes: 196-192 OR 623-130 OR 623-131		
Total Credits		12