

IT - SUPPORT TECHNICIAN

Overview

IT - Support Technician Certificate

Program Code: 40-154-CA

Develop skills necessary to plan and implement small networks across a range of applications. Learn how networks are set up, how hardware and software are configured and how communication takes place on a network. Explore network security best practices and learn how to efficiently diagnose and troubleshoot common computer problems.

The minimum required course grades and program grade point average (GPA) for students under this catalog are:

Core Courses = C
Program GPA = 2.0

Additional details regarding apprenticeship:

- Obtain further information about apprenticeship programs by visiting the State's Department of Workforce Development website: <https://dwd.wisconsin.gov/apprenticeship> (<https://dwd.wisconsin.gov/apprenticeship/>)
- Secure employment as a State of Wisconsin Indentured Apprentice.
- WCTC will send the schedule to the student; application to WCTC is not necessary by the student.

Required Courses

Code	Title	Credits
Core Courses		
107-102	IT Support	2
150-190	Network Fundamentals	2
154-133	Application Suite	3
631-183	IT Essentials A+	3
Total Credits		10