HEALTHCARE CUSTOMER SERVICE REPRESENTATIVE

Healthcare Customer Service Representative Pathway Certificate

Program Code: 61-509-1

Gain medical terminology and computer expertise while honing your customer service skills for an entry-level position in this in-demand healthcare field.

Pathway Certificate

Pathway certificates recognize a student's attainment of job-relevant skills, short of having completed a degree or diploma program. Students do not apply for enrollment in pathway certificates; rather, they can be awarded retroactively to students who stop out of a program with an embedded pathway certificate, provided at least one course was completed while the certificate was active. Unlike other embedded credentials, pathway certificates are not automatically awarded when a student graduates from the parent program.

The minimum required course grades and program grade point average (GPA) for students under this catalog are:

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Core Courses = C
Program GPA = 2.0
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Required Courses

Code	Title	Credits
Core Courses		
501-301	Medical Terminology	3
501-304	Contemp. Healthcare Practices	2
501-307	Digital Literacy Healthcare	2
Total Credits		**7**