

# HEALTHCARE CUSTOMER SERVICE REPRESENTATIVE

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## Healthcare Customer Service Representative Pathway Certificate

**Program Code: 61-509-1**

Gain medical terminology and computer expertise while honing your customer service skills for an entry-level position in this in-demand healthcare field.

### Pathway Certificate

Pathway certificates recognize a student's attainment of job-relevant skills, short of having completed a degree or diploma program. Students do not apply for enrollment in pathway certificates; rather, they can be awarded retroactively to students who stop out of a program with an embedded pathway certificate, provided at least one course was completed while the certificate was active. Unlike other embedded credentials, pathway certificates are not automatically awarded when a student graduates from the parent program.

**The minimum required course grades and program grade point average (GPA) for students under this catalog are:**

*Core Courses = C*  
*Program GPA = 2.0*

## Required Courses

Code	Title	Credits
<b>Core Courses</b>		
501-301	Medical Terminology	3
501-304	Contemp. Healthcare Practices	2
501-307	Digital Literacy Healthcare	2
<b>Total Credits</b>		<b>7</b>