

SUPERVISION & LEADERSHIP DEVL (196)

196-123. Leading Change. (3 Credits)

Learn to resolve challenges and handle the personnel dynamics in facilitating change within an organization.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=123>)

196-124. Applications in Leadership. (3 Credits)

Research leadership practices through current publications and field study work.

Prerequisites: 196-190 (may be taken concurrently) with a minimum grade of C and 196-123 (may be taken concurrently) with a minimum grade of C

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=124>)

196-125. Management of Customer Service. (3 Credits)

Develop the skills, attitudes, and thinking patterns needed to manage customer satisfaction and loyalty. Learn to lead and expand the customer service process, examine the tools for dealing with unhappy customers, and explore the skills for analyzing customer needs.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=125>)

196-127. Compensation and Benefits. (3 Credits)

Students will learn how to assess the workforce staffing plan. This plan includes the ability to build legal job descriptions via job analysis, recruit internally and externally, set up a selection process that meets EEOC guidelines and provides for world class on board training. In addition, how to calculate a total rewards (compensation) package for the employee is also a major part of the course. Beyond the base salary compensation for new and existing employees is a focus in this course. Creating an employee friendly incentive package featuring bonuses for non-sales personnel and commission pay for sales titles is also an important part of this course. In addition, understanding the basics of payroll management from a working knowledge will also be an outcome to this course.

Prerequisites: (196-193 (may be taken concurrently) with a minimum grade of C or 196-195 with a minimum grade of C)

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=127>)

196-128. Wellness & Benefit Plans. (3 Credits)

This course introduces to the student wellness and benefit plans for an organization.

Prerequisites: (196-193 (may be taken concurrently) with a minimum grade of C or 196-195 with a minimum grade of C)

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=128>)

196-129. Human Resource Technology. (3 Credits)

As the workplace continues to evolve, explore how to leverage human resources technology to manage a population of employees. Learn how to recruit for, onboard, manage and terminate employees in a human resources information system. Explore best practices related to human resources technology, practice using systems and tools, and interpret data and analysis to create strategic plans.

Prerequisites: (196-193 (may be taken concurrently) with a minimum grade of C)

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=129>)

196-130. Safety Management. (3 Credits)

Learn about the employee's right to know, accident prevention, protective equipment, emergency preparedness, and more. Prepare a workplace safety and health plan with injury prevention as the underlying principle. See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=130>)

196-135. Project Management. (3 Credits)

Investigate, document, and control each phase of an in-class team exercise related to project management. Use graphic tools like PERT networks, Gantt and manpower loading charts, both manually and with Microsoft project planning software.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=135>)

196-136. Risk Management. (3 Credits)

This course introduces the concepts of operational risks for an organization and provide insights on how to support business sustainability.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=136>)

196-140. Managing People. (3 Credits)

Gain vital "how to" skills related to supervising others including developing job satisfaction, maintaining high employee morale, using specific tools of supervision, communicating well and evaluating, guiding and training employees. Use simulations, case studies and role play scenarios - but not lectures - to learn these concepts and develop your own supervisory philosophy.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=140>)

196-142. Federal Labor Law. (3 Credits)

This course indoctrinates the student of the federal employment laws that affect an organization.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=142>)

196-164. Recruitment and Staffing. (3 Credits)

One of the key processes of workforce development is talent acquisition. In this class, we will examine elements of this process to include strategic planning, recruitment, interviewing, and selection of qualified candidates from an active learning and legal compliance perspective. Students will practice these competencies through critical thinking and problem solving, thus understanding how talent acquisition impacts the workforce.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=164>)

196-165. Employee Train and Develop. (3 Credits)

Become acquainted with the principles and methods for training employees on the job. Experience practical training exercises that include the development of learning objectives and receipt of feedback through a training evaluation. Spend time organizing the training function within an organization and career planning for individual employees.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=165>)

196-180. Organizational Development. (3 Credits)

Integrate concepts taught throughout the Management Development program while exploring the organizational interrelationships that exist between strategy, structure, and the behavior of various size companies. Discuss and analyze the differences between student's employer, other local manufacturing and service companies.

Prerequisites: (196-140 (may be taken concurrently) with a minimum grade of C or 196-191 with a minimum grade of C) and 196-193 (may be taken concurrently) with a minimum grade of C and 623-170 (may be taken concurrently) with a minimum grade of C

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=180>)

196-190. Leadership Development. (3 Credits)

Through workplace case studies, role plays, and structured experiences, learn to communicate more clearly, manage conflict situations, deal with emotional behavior, build trust, and maintain and develop the self-esteem of others.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=190>)

196-193. Human Resource Management. (3 Credits)

Focus on the supervisor's role in understanding, communicating, and implementing organizational policies, while studying employee hiring, training, performance management, contract compliance, employment law, employee assistance programs, and related topics.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=193>)

196-196. Human Resources Capstone. (3 Credits)

This course is the capstone for the Human Resources associate degree program. The learner will be required to apply in a situational case study skills related to employment law, compensation plans, employee training and development plans.

Prerequisites: 196-193 with a minimum grade of C and 196-142 (may be taken concurrently) with a minimum grade of C

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=196>)

196-401. Time Management. (0.4 Credits)

This course guides the student in handling competing priorities, improving communication and mastering complex interactions.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=401>)

196-403. Leader Effectiveness. (2.3 Credits)

This course discusses the best practices in leadership and individual/group effectiveness.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=403>)

196-404. Leadership Essentials 3 Hr. (0.3 Credits)

Discover leadership skills essential for personal and organizational growth, including keys to successful leadership, emotional intelligence, and methods for giving and receiving feedback.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=404>)

196-405. Leadership Essentials 6 Hr. (0.6 Credits)

Discover leadership skills essential for personal and organizational growth, including keys to successful leadership, emotional intelligence, and methods for giving and receiving feedback.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=405>)

196-407B. Personal Productivity. (0.4 Credits)

This course prepares the participant with skills to time manage multi tasks.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=407B>)

196-408. Facilitating Change. (0.8 Credits)

This course provides the tools to assist the organization in a changing environment/culture.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=408>)

196-408A. Business Ethics. (0.2 Credits)

This course provides an introduction into the concept of values, morality, as well as cultural beliefs and upbringing in all areas of business, from consumer rights to corporate social responsibility.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=408A>)

196-409. Servant Leadership. (0.4 Credits)

This program explores the benefits of leading from a place of influence and inspiration. We will explore the purpose of Servant Leadership and how it can help create a cultural transformation within your organization.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=409>)

196-410. Diversity and Inclusion. (0.4 Credits)

Participants in this course will be able to recognize impact of actions upon others, the organization, and the individual; differentiate between behaviors that are appropriate, inappropriate, and illegal; describe what constitutes cultural competence and cultural incompetence, and examine the science of unconscious bias.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=410>)

196-411. Leadership Essentials 9hr. (0.9 Credits)

Discover leadership skills essential for personal and organizational growth, including keys to successful leadership, emotional intelligence, and methods for giving and receiving feedback.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=411>)

196-412. Leadership Essentials 10Hr. (1 Credit)

Discover leadership skills essential for personal and organizational growth, including delegation, building high performing teams, defining your role as leader, methods for giving and receiving feedback, emotional intelligence and building an effective workplace.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=412>)

196-413. Customer Communication. (0.3 Credits)

This course provides the tools to assist employees of an organization to more effectively engage to move initiatives forward.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=413>)

196-414. Crucial Conversations. (0.4 Credits)

Gain basic skills to create a safe environment to talk about high-stakes issues and emotional or risky topics. Learn how to prepare for difficult conversations, how to speak up and how to encourage others to do the same. Explore dialogue that leads to better decision making, problem resolution and stronger relationships.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=414>)

196-414B. Harassment in the Workplace. (0.3 Credits)

This course will provide an overview of the types of behaviors that can lead to harassment claims, including those based on gender, race, color, national origin, religion, age, and disability. It will also discuss the benefits of and strategies for promoting a respectful work environment that is free of all forms of harassment, intimidation, and discrimination.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=414B>)

196-414C. Harassment Policy Development. (0.2 Credits)

This course focuses on providing the participants with the tools to aid in the development and implementation of anti-harassment policies and procedures.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=414C>)

196-415. Professional Image. (0.2 Credits)

This course is an overview of the importance of understanding emotions that affect individuals and create stressful situations.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=415>)

196-417. Set Expectatns Goals Delegate. (0.4 Credits)

The keys to successfully supervising others are being able to effectively delegate, managing time, setting clear goals & expectations and resolving conflict. Very often great team members are promoted to Supervisor, without consideration that supervising is a completely different skill set to that which made them stand out as part of the team. This course helps people in Supervisory roles improve their skills, confidence and general management abilities. The course also teaches how to set SMART goals.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=417>)

196-419. Leadership Essentials 12Hr. (1.2 Credits)

Discover leadership skills essential for personal and organizational growth, including delegation, building high-performing teams, defining your role as leader, methods for giving and receiving feedback, emotional intelligence, and building an effective workplace.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=419>)

196-420. Dealing with Difficult People. (0.8 Credits)

Understand how difficult individuals attack and trap. Learn techniques to diffuse explosive situations. Explore ways to keep your team productive in spite of difficult individuals and situations.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=420>)

196-422B. Secrets Successful Project Mgmt. (0.3 Credits)

Managing a project to successful completion requires a good strategy, a well-trained team and the right tools and resources. Even under the best circumstances, managing projects is difficult. The tools learned through this workshop will guide you through some of the common obstacles to success.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=422B>)

196-423. Leadership Series. (4.8 Credits)

This course will provide curriculum to cover leadership skills, qualities, confidence, work organization and team work.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=423>)

196-423D. Expressing Yourself. (0.4 Credits)

This course provides the skills to raise the participant's confidence and express their ideas.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=423D>)

196-424. Accelerated Leadership. (2.7 Credits)

Learn how to define your role as a leader, discover and develop your leadership style, become an effective mentor and coach in a leadership role.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=424>)

196-432. Achieve Leadership Potential. (0.4 Credits)

Discover key leadership skills essential for personal and organizational growth. Define a personalized plan for development. Learn key strategies for building a strong and effective team.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=432>)

196-435. Customer Relationships. (0.8 Credits)

This course prepares the learner with knowledge and skills to assess current customer service levels and build a team to improve it.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=435>)

196-435A. Customer Service Essentials. (0.4 Credits)

One of the most common challenges facing business is continuously delivering value to customers. The concept of value is complex because it can only be defined by the customer, and can include tangible and intangible concepts such as perceptions and opinions. Customer service extends beyond simply meeting the basic expectation of the customer. It includes assessing the needs and exceeding expectations. This session will provide a reflective approach to assess what your customers are currently experiencing.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=435A>)

196-437. Effective Communication. (0.4 Credits)

Recognize your personal barriers to communication and their impact. Explore practical ways to identify and improve your listening skills. Learn how to apply your communication style toward improving team performance.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=437>)

196-438. Supervisory Leadership. (0.8 Credits)

This workshop is designed to provide first-line supervisors with the principles, techniques and behavior which are necessary to be an effective supervisor.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=438>)

196-440. Coaching for Success. (0.4 Credits)

Participants in this course will learn to recognize the value of having a coaching mindset, identify opportunities to adopt a coaching approach, discover how to develop your teams using the GROW model, and deliver feedback using the SBI/BI feedback model.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=440>)

196-446. Train the Trainer. (1.6 Credits)

These modules provide quality instruction for individuals on how to effectively train co-workers, subordinates, and other vested persons in a workplace environment.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=446>)

196-447. Project Scope & Sched Devlpmnt. (1.6 Credits)

This supervisory workshop is designed to help participants understand the behavior of others and how to predict, initiate, and control change. Emphasis in on a practical model that can be used by supervisors for day-to-day decision making.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=447>)

196-451A. Pers Effectiveness for Success. (0.3 Credits)

Learn to take control by defining personal effectiveness, work-life balance, differentiate between important and urgent, and understand the importance of brain health on day-to-day performance.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=451A>)

196-455. Change Management. (0.1 Credits)

This course is a structured approach to transitioning individuals and teams to a future desired state.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=455>)

196-456. Managing Project Teams & Comm. (0.8 Credits)

Participants will learn how to be successful project managers through investigation, documentation and control of organizational projects.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=456>)

196-456B. Proj Mgmt for Product Develop. (0.4 Credits)

This course will be of value to individuals who have responsibility for managing, designing or improving the framework that brings new products or services to market. Learn to balance project control with agility, identify key roles in a successful development cycle, learn concepts of Lean Product Development, and understand the governance of a product development portfolio.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=456B>)

196-457. Decision Making. (0.4 Credits)

This course prepares the student to assess a problem and apply reasoning tools to derive a resolution.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=457>)

196-458. Customer Service Skills. (0.6 Credits)

This workshop examines the importance of good customer service and identifies what it takes to establish it.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=458>)

196-459. Win-Win Performance Appraisals. (0.4 Credits)

Transform performance reviews into opportunities for the exchange of crucial information and ideas.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=459>)

196-460. Engage Project Stakeholders. (0.4 Credits)

Learn to determine how stakeholders are engaged with your organization.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=460>)

196-461. Emotional Intelligence. (0.4 Credits)

Develop a greater understanding of your emotions, and learn to recognize and manage others' heightened emotions in order to optimize performance. Explore strategies to deescalate reactionary and volatile responses from team members.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=461>)

196-462. Essential Conversations. (0.4 Credits)

Learn to recognize and/or create opportunities for developmental conversations.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=462>)

196-465. Leadership I. (3.3 Credits)

Leadership training to prepare employees/students for future roles of motivator, facilitator within organizations.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=465>)

196-465A. Front Line Leadership Develop. (2 Credits)

This program is targeted to individuals either in a leadership role for the first time or who may have limited experience in leading others. This program is also appropriate for those preparing to assume a lead role for the first time.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=465A>)

196-465B. Essentials of Leadership. (0.9 Credits)

Focus on methods of leadership surrounding building high performance teams, strengths based leadership approach, and supporting a continuous improvement culture and identifying organizational readiness.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=465B>)

196-467. Problem Solve/Barriers. (0.2 Credits)

Participants learn to complete tasks with incomplete information through analysis and approach action steps.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=467>)

196-467A. Assertive Communication. (0.4 Credits)

Learn the difference between passive, assertive, and aggressive communication styles, barriers to assertive communication, and tips for modifying your communication style as well as non-verbal communication techniques.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=467A>)

196-468. Project Management for Success. (0.4 Credits)

Improve your success with projects.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=468>)

196-469. Lead High Performance Team. (0.1 Credits)

This learning experience is designed to focus on the values, principles and characteristics of successful teams.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=469>)

196-470. Performance Reviews. (0.3 Credits)

Gain strategies that will transform performance reviews into valuable opportunities to build on-going relationships, set individual performance goals, and exchange crucial information and ideas with employees. Learn how performance reviews are part of the talent management system.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=470>)

196-472. Communicating Effectively. (0.05 Credits)

In this interactive course, assess your strengths and areas for improvement in your communication abilities. Learn to recognize personal barriers to communication, and explore practical ways to improve your communication style. Learn how to apply your communication style to improve team performance.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=472>)

196-474. Servant Leadership. (0.4 Credits)

Servant Leadership looks to improve leadership effectiveness. It focuses on the benefits of leading from a place of influence and inspiration. This workshop will explore the purpose of Servant Leadership and how it can help create a cultural transformation within an organization.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=474>)

196-475. Management Overview. (0.4 Credits)

This course provides managers with an overview of either Zenger-Miller, Frontline Leadership or Working programs. Participants will be introduced to the knowledge, skills, and abilities their employees will develop as a result of the training.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=475>)

196-475A. Creating an Innovative Culture. (0.3 Credits)

This course will provide the participant with an understanding of the important role innovation plays in the overall success of an organization, and how to lead the charge for creating a culture that supports innovation within their own department.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=475A>)

196-476E. Customer Service Skills. (2 Credits)

This course prepares the participant with the basic skills of providing excellent customer service.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=476E>)

196-478C. Aligning your Strengths. (0.4 Credits)

StrengthsFinder(TM) is a tool designed to help individuals identify individual strengths as a foundation for leading others and optimizing personal performance. This session will provide each participant and opportunity to complete the StrengthsFinder(TM) assessment, review and discuss the report, and put the report into context of the work and personal satisfaction and fulfillment.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=478C>)

196-481. Leadership Integration Project. (4.8 Credits)

Participants will engage in a project approved by their mentor. Leadership talent will be assessed and opportunity areas identified. The facilitator(s) will provide coaching to both the sponsor and emerging leader as appropriate. Content will address long-term leadership roles, strategic planning and talent development.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=481>)

196-482. Transformational Leadership. (1.8 Credits)

Applied methodology transforms how participants think, make decisions, communicate, develop and empower others, and assess opportunities in their evolving leadership role. This program builds on principles through real-world application and high level assessment.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=482>)

196-483. Authentic Leadership Architect. (1.5 Credits)

During this program, core competencies of leadership will be defined and validated. Participants will engage in problem solving activities, evaluate case-studies, develop personalized action plans, and manage specific assignments that advance their skill as leaders. Facilitator(s) will meet with the sponsor to structure a supportive mentoring program.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=483>)

196-485. Foundational Leadership. (2.4 Credits)

This course provides organizational leaders an opportunity to complete a Strengthsfinder assessment and use the results to develop an understanding of key leadership principles including: how to define your role as a leader, managing change, transition from peer to boss, emotional intelligence, building high performance teams, communication, and giving and receiving feedback.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=485>)

196-490. Team Captain Program. (2 Credits)

Team Captain Program is designed to provide skills in leading high-performance teams, managing change, and communication.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=490>)

196-490B. Generational Leadership. (0.4 Credits)

This course will provide the participant with the ability to Identify the multi-generational professionals, understand the characteristics of the different generations, discuss generational differences and cultural norms, and identify best practices for working with multi-generations in leadership.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=490B>)

196-490C. Achieve Leadership Potential. (0.4 Credits)

Participants in this course will discover key leadership skills essential for personal and organization growth, define a personalized plan for development, learn key strategies for building a strong and effective team, and develop an action plan to achieving their desired leadership brand.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=490C>)

196-491. Accelerated Leadership 21 Hr. (2.1 Credits)

Develop leadership skills including building high-performing teams, professional communication, emotional intelligence and coaching dynamics.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=491>)

196-499D. Coaching/Bring Out the Best. (0.4 Credits)

This workshop will help you recognize daily coaching opportunities and give you the coaching skills you need to bring out the best in everyone you work with. Have fun becoming a winning coach for your company with plenty of concrete examples and solid techniques for coaching others. Join in the active participation, lively video demonstrations and unique perspectives on leading a high performance team.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=499D>)

196-801. Leadership 3Hr. (0.3 Credits)

Update your skills and abilities as a leader.

See sections of this course (<http://www.wctc.edu/academics/programs-courses/course-search/course-search-listing.php?code=196&num=801>)